

Date: 14.08.2024

Dear Sir or Madam,

Greetings from REFORM Association

Request for Quotation:**Conflict Prevention and Social Mediation Trainer****❖ About REFORM:**

The Palestinian Association for Empowerment and Local Development – REFORM is a Palestinian NGO that works in the fields of empowerment, local development, and social transformation. Seeking to promote inclusion and social solidarity in Palestine through empowering marginalized hard-to-reach groups, and structural reform. REFORM aims to enhance the social and political participation of marginalized hard-to-reach groups and community activism, to facilitate equal access to public utilities through strengthening the capabilities of young and women, and to provide a reliable database for the political and administrative decision makers in Palestine.

❖ “Resilience Rise” Project Summary:

The “Resilience Rise” project is implemented in partnership with Strengthening the Influence of Palestinian Refugees on their living Conditions (PART II), funded by the GIZ on behalf of the Federal Ministry for Economic Cooperation and Development (BMZ). The project works on enhancing the refugee camps’ resilience and fostering the refugees’ access to security and justice. By engaging with the younger generation in decision-making processes, the project fosters social participation within and across social fault lines to enhance solidarity between social groups. The project applies the Leave No One Behind (LNOB) principle to ensure all refugee needs are heard.

❖ Terms of Reference - Conflict Prevention and Social Mediation Trainer:

REFORM is recruiting one trainer specialized in conflict prevention and social mediation to conduct 6 training days to 30 women from women and feminist community-based organizations in the West Bank (The trainer will conduct two identical trainings; each training consists of 3 training days and targets 15 women from community-based organizations.)

The aim of the training is to equip the participants with the skill to needed to assess, scope, and diagnose issues and conflicts and to implement problem solving approach in different contexts. The participants will be introduced to the fundamental principles of social mediation; they will learn effective communication techniques, active listening skills, and conflict resolution strategies in order to be able to analyze complex situations, identify underlying issues, and facilitate constructive dialogue, mediating complex disputes, and fostering collaborative environments.

○ Specifications:

- Master’s degree Social Sciences, Political Science, Mediation and Conflict Resolution, or a related field.

- Minimum of 5 years' experience in conducting trainings and facilitating workshops, specifically in conflict prevention and social mediation.
 - Experience in preparing and writing technical reports and conducting pre and post assessment.
 - Deep knowledge of the social, political, and economic Palestinian context, specifically relating to youth and women's issues and social and political participation.
 - Advanced organizational and communications skills.
- **Scope of work:**
- Conduct up to 6 training days on conflict prevention and social mediation. The trainer will conduct two identical trainings, each training consists of 3 training days and targets 15 women from community-based organizations, making the total number of target group 30 participants.
 - Prepare and conduct a pre and post assessment.
 - Prepare a work plan that consists of the learning objectives, training content, implementation methodology, and timeframe.
 - Prepare all training material including agenda, handouts, PowerPoint presentations, and exercises and activities.
 - Prepare a technical report on each training that includes the training outputs and results of the assessment.
 - Follow up and coordinate with the project team.
 - Availability to travel in the West Bank at any time and date according to the trainings' implementation plan.
- **Location:** Nablus and Bethlehem or any other location according to the project implementation plan.
- **Expected duration:** December 2024 - February 2025
- **Application:** Interested candidates should submit the following:
- Technical offer that briefly includes the training plan which consists of the learning objectives, training content, and implementation methodology/approach.
 - Financial offer, the financial offer must be submitted in ILS per day (including tax).
 - Curriculum vitae in English language.

○ **Evaluation Criteria:**

Financial offer 30%

Technical offer 70%: 10% Bachelor's degree, 20% practical experience in conducting trainings, 15% Deep knowledge of the social, political, and economic Palestinian context, specifically relating to youth and women's issues and social and political participation, 15% submitted training plan, 10% experience in writing reports and conducting assessment.

Kindly submit application documents in a sealed envelope in person to REFORM no later than Wednesday, **August 28, 2024**. Shortlisted candidates who meet the qualifications will be invited for an interview at REFORM office in Ramallah.

○ **Address:**

Al-Tirawi Building, 2nd Floor
Al-Masyoun, Ramallah, Palestine

○ **For any inquiries, contact REFORM through:**

Telephone: +970 592333029

E-mail: sjaber@reform.ps